

METHOD AND SYSTEM FOR TRACKING USER PERFORMANCE

Abstract

A system and method for using RFID technology to track resource performance and task completion is disclosed. In one exemplary embodiment, a fob and an RFID reader may engage in mutual authentication. Where the RFID reader and the fob successfully mutually authenticate, the fob may transmit to the RFID reader information identifying the resource's performance tracking account to which the fob is associated. The RFID reader may receive and forward the information to facilitate performance tracking. In one exemplary embodiment, the RFID reader may forward the information to a point of interaction terminal for transaction completion. In another exemplary embodiment, the fob completes tasks via a computer interface. In still another exemplary embodiment, the fob resource and/or a manager access to a resource engine, wherein the resource engine may be used to automatically grade, track, score, and assign resources based on resource skills and skill sets.